

HSEQ POLICY

Quality Management

M/CONSTRUCTION
A DIVISION OF M/GROUP



M/Construction is committed to quality in our business activities of design management, construction and maintenance services for residential, commercial, retail and government building projects.

M/Construction's core Quality Management objectives are:

- Operate in an environment of mutual respect, trust and commitment which is consistent with our values and guiding principles.
- Manage our supply chain to ensure consistent, reliable delivery of high quality products and/or service.
- Ensure our Quality products and services are meeting our customers needs.
- Through investigation promote the use of innovative solutions, technologies and construction methods.
- Ensure our staff, subcontractors and suppliers are appropriately trained and competent to perform the tasks required.
- Act responsibly to address quality issues with stakeholders to drive Quality & Value for Money.
- Adhere to our Quality Operational Procedures, On-Site Quality Checklists and act on findings and outcomes of HSEQ Audits conducted.
- Where practicable M/Construction will support locally owned, independent businesses to maintain our unique community identity and provide continuing opportunities to assist locals within the community.

As evidence of this commitment M/Construction will:

- Develop and implement an QMS (Quality Management System) based on the ISO 9001:2015 International standard.
- Measure various aspects of our quality performance, and seek to continuously improve our outcomes.
- Set objectives performance improvement and assign responsibility to members of Senior Management.
- Communicate information regarding our QMS and performance to customers, clients, employees, suppliers, and the wider community via appropriate means.

This policy and our Quality Management System (within the integrated Health, Safety, Environmental and Quality (HSEQ) System) will be regularly reviewed by Senior Management to ensure continued effectiveness and improvement.

Any suggestions that may assist us to achieve our aims are welcomed by all parties.

Signed: _____

Michael Read—Director

Dated: 1st October 2020

Document Location

Revision

Revision Date

Review Date

Z:\1. Company Policies & Procedures\2. HSEQ Policies & Operational Procedures \HSEQ Policies\MCP01-13. Quality Management Policy

1

October 2020

October 2021

24/7 EMERGENCY PHONE 1300 685 685

www.mconstruction.com.au